



# Banking Mohtasib Pakistan

COMPLAINT #: 2023-07185

DATE OF COMPLAINT LODGED: 4/27/2023 10:58:31 PM

## Complainant Details

Complainant status:	Self	Your Name:		Relation with complainant:	
Complainant Type:	Individual	Complainant Identity #:	ID Type: CNIC 1730116694061	Father`s /Husband`s Name:	Ashfaq Hussain
Title:	Mr	Complainant Name:	Waqas Ashfaq	Gender:	Male
Occupation:	Service	Phone Office:	03239699549	E-mail:	waqas.saigol@gmail.com
Current Residence:	Pakistan	Province:	KPK	Town:	Peshawar
Phone Residence:	03239699549	Mobile No:	03239699549	Fax No:	
Postal Address:	Sahibzadagull road House No 1 Street 63/4 Opposite to Army Selection Center Peshawar Cantt				

## Complaint Details

Name of Bank:	National Bank of Pakistan	Branch Address:	NBP PAF Sakesar		
Branch City:	Mianwali				
Account Title:	Waqas Ashfaq	Account No:	04844164018108	Debit/Credit Card #:	Debit Card
Date of Incident:	4/3/2023	Complaint Date lodge in bank:	4/10/2023	Amount Claimed:	20,500
Complaint Category:	Service Inefficiency	Complaint in detail:	AOA Sir, on 3rd April 2023 I have sent Rs 20500 money from NBP Account 04844164018108 to NBP LCHS Non Chequing Account No 03414176019577 but on 10 Apr 23 NBP automatically cut down my installment again by saying your money is not received yet in said account. On same day complaint was lodged at NBP Helpline with Complaint No 11201548 but they responded the complaint on 26 Apr 2023 by saying the complaint made by helpline is wrong and again lodge. On 26 Apr complaint made again but refer to BMP		
Number of Documents Uploaded	5				

I, **Waqas Ashfaq** bearing identity number **1730116694061**, affirm that whatever has been stated is true and correct to the best of my knowledge and belief and nothing has been concealed therefrom. If any document or information or statement is found incorrect, The Banking Mohtasib Pakistan may reject the complaint summarily.

میں **Waqas Ashfaq** شناختی نمبر **1730116694061** اس کی تصدیق کرتا ہوں کہ جو کچھ بیان کیا گیا ہے وہ میرے بہترین علم اور یقین کے مطابق صحیح ہے اور اس میں کوئی چیز مخفی نہیں ہے۔ اگر کوئی دستاویز یا معلومات یا بیان غلط پایا جاتا ہے تو بینکنگ محتسب پاکستان شکایت کو سرسری طور پر مسترد کر سکتا ہے۔

**It's a system-generated complaint and does not require signature.**

یہ سسٹم سے تیار کردہ شکایت ہے اور اس کے لیے دستخط کی ضرورت نہیں۔