

PUBLIC NOTICE-CONSULAR APPOINTMENTS

Starting from **October 5th 2023**, consular appointments (visa-legalization) shall exclusively be provided through **dedicated phone numbers** of the Embassy, and **e-mails shall no more be a mode of request** for consular appointments.

The **phone numbers (appointment lines)** are:

- **VISA appointment**: +92 (0) 3008548341
- **Legalization appointment**: +92 (0) 3008548346

Service hours are: **Monday-Friday 09.30 – 12.30**.

Phone numbers will be active exclusively during service hours.

In order to better utilize the new system, and to allow the Embassy accommodate more and more calls, **applicants are advised to be prepared with following information**, required for creating an appointment:

- Surname and name of the applicant as per passport
- Passport number
- A valid email ID (belonging to the applicant)
- Type of visa (for which appointment is required)
- Details of documents (for which legalization appointment is required)

IMPORTANT:

- **Please make sure to call from your personal number** only as the same would be used by the Embassy for further communications
- **Appointments shall be allocated on the bases of availability in office calendars.** The applicant would be offered the first available appointment (at the Embassy/outsourced VAC). Please do not insist for early appointments as slots before your proposed appointment would have been already taken. Extremely urgent case (**such as medical emergency**) must be notified.

- Only family members (spouse, parents in case of minors) can request appointment on behalf of the applicant. **Third party requests shall not be attended.** Please register all family members as each applicant requires a separate appointment.
- **You may choose to speak Italian, Urdu or English while calling our appointment lines.**
- On the day of appointment, if the data of applicant(s) does not correspond to the data communicated while making appointment, the application shall not be attended.
- **Applicants are advised to prepare their documents as per checklists** available in the website of the embassy (www.ambislamabad.esteri.it). This will help you expedite the procedure.
- Important updates could also be found on our social media channels (Facebook/Twitter).