



Review of your Amazon.com seller account

1 message

Amazon <no-replies-appeals@amazon.com>
Reply-to: Amazon <no-replies-appeals@amazon.com>
To: sales@aryangroupllc.com

Wed, Jan 10, 2024 at 9:22 PM



Hello Ahmad,

We received your submission but do not have enough information to reactivate your account.

Why did this happen?

You have not sent us sufficient information that we previously requested from you to address your concerns with your account. For privacy reasons, we do not provide details about our diagnostic methods.

What happens now?

Your account will remain deactivated. If we do not receive the requested information, your account will remain deactivated.

How do I appeal this decision?

If you have additional documents or information that you have not yet provided, you can appeal by following the instructions on the "Account Health" page in Seller Central. https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_pq

Review our past communications with you that specify the information required to make this decision.

Has your account been deactivated in error?

If you believe the complaints about the authenticity of your items are unjustified, you can explain how you identified this issue by following the instructions on the "Account Health" page in Seller Central and we will investigate your concern:

https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_pq

To view your account performance, select "Account Health" on the home screen of the Seller Central app on your iOS or Android device, or go to the "Account Health" page in Seller Central. https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_pq

On iOS:

<https://itunes.apple.com/us/app/amazon-Seller/id794141485>

On Android:

<https://play.google.com/store/apps/details?id=com.amazon.sellermobile.android&hl=en>

The "Account Health" page shows how well your account is performing against the performance metrics and policies required to sell on Amazon.

ASIN: B002BUHLRW

Sincerely, Seller Performance Team <https://www.amazon.com>

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