# SIBTAIN FRAZ

House No 13 Block C, Shah Rukn e Alam colony Multan, Pakistan. Cell # +92-306-6123458/ +92-320-0399999



Sibtainfarazx@gmail.com

#### PERSONAL INFORMATION

- Father's Name
- Date of Birth
- Marital Status
- NIC Number
- Nationality

#### ACEDAMICS

Muhammad Sarfraz Wafa 12-03-1990 Married 35202-7629385-5 Pakistani

M.Sc. Mass Communication 2012
Department of Communication Studies, (BZU) Multan, Pakistan. CGPA 3.04/4

## PROFESSIONAL PROFILE

A talented, results-driven Professional and have worked for a progressive organization in a highly motivating and challenging environment that provides the best opportunities to grow and utilize my potential to the fullest to achieve the organization's goal while achieving my personal goals.

## STRENGTHS

- Forward planning and strategic thinking to achieve the goals.
- Problem solving and decision-making abilities.
- Have flair and excellent skills for Organizing, Administrative and Co-ordination activities.
- Sincere, hardworking and dynamic personality with proven track records.
- Excellent Communication Skills: Spoken, Written, Presentational.
- Efficient at multi-tasking and working in a fast paced environment; able to manage time, handle pressure and meet deadlines.

#### ORGANIZATIONAL EXPERIENCES

# BAYER PAKISTAN (PVT.) LTD.

*Sales Specialist* **Duration:** January 10, 2022 – Till Date

#### **Duties & Responsibilities:**

- Providing product demonstrations to staff and clients, and taking the lead in resolving complaints.
- Analyzing sales team performance and scheduling training/refresher sessions accordingly.
- Conducting market research and sharing findings with the team.
- Working alongside the team to draw up strategies to increase customer base.
- Setting sales targets and implementing incentives.
- Providing accurate sales forecasts and allocating resources so targets are met.
- Managing a network of vendors and suppliers.
- Maintaining excellent relationships with customers that are built on trust, and encouraging the rest of the sales team to follow this example.





# PAKISTAN CIVIL AVIATION AUTHORITY (PCAA)

# Communication Officer (PBB Passenger Boarding Bridge) MIAP

Duration: February 11, 2020 – December 31, 2021

#### **Duties & Responsibilities:**

- Coordinate all external/internal activities of the communications department
- Active Monitoring of all communicational activities.
- Establish and maintain positive working relationships with higher management.
- Other duties as assigned by supervisor.

#### **Communication** Assistant

(PBB Passenger Boarding Bridge) *MIAP* Duration: January 01, 2016 – January 13, 2020 Duties & Responsibilities:

- Being responsible and rectifying any malfunctions related to the PBBs so that no damage could come to them which saved millions in rupees. This was achieved via a set of limit switches to constrain the PBBs movement around the rotundas, cab areas, canopies and tunnels of the jet bridge
- Calibrating and fully adjusting the distance sensors for the jet bridge in the cab area
- Other regular maintenance involving jet bridge

# **DYL MOTORCYCLES LIMITED**

#### *Coordination and Communication Assistant* **Duration:** January 14, 2013 – November 16, 2015 **Duties & Responsibilities:**

- Help implement communications strategies
- Provide administrative support to marketing teams
- Assist in maintaining and executing social media strategies
- Facilitate effective internal communications
- Prepare presentations and reports

#### ACHIEVEMENTS

- Attempt in the CSS exams of 2013
- Actively participated in dramatic activities like **"Indo-Pak Drama Festival 2007"** at GCU Lahore as **Assistant Production Manager**.
- Acknowledgement Award for the best Event organizer in University.
- College representative at "World Performing Art Festival 2006 at Rafi Peer Theater" Lahore.

## **EVENTS PARTICIPATION**

- Youth employment problem conference at BZU
- Role of electronic media in rural areas at BZU
- Media ethics & Mass Media Today at BZU





# CERTIFICATES

Linux end user system by Pakistan computer Bauru Ministry Information and Technology 3- Months MS Computer Course GTTI Multan.

## KEY SKILLS

- Enjoy bearing responsibilities
- Always willing to learn more tasks
- Ability to work individual and as a teamwork
- Fluent in English, Urdu, and Punjabi.

# REFERENCE

Will be provided on demand