

e-ticket

AIRBLUE LIMITED

BOOKING REFERENCE

CTDBIA

airblueSM

Reserved at 2:49 PM on 31-Jul-2023

Ticketed at 3:03 PM on 31-Jul-2023

Booked By:
Airblue Limited
Rimsha Khalid(LHE City Office)
111-247-258,35870789

MR MUHAMMAD SALMAN ZAIB

084 2313 354 738

DXB-LHE

BC5934211

+92 3034304391

Seat: Any

MRS BIRRA BAKHTAWAR

084 2313 354 739

DXB-LHE

HK3345261

+92 3034304391

Seat: Any

NOTICE:Arrival at airport **2.5 hours** before scheduled departure time on domestic flights and **4 hours** before scheduled departure time on international flights.**Check-in** counters close 45 min before scheduled departure time for domestic, and 90 minutes before scheduled departure time for international flights.**Mobile check-in** available now for domestic flights.**Oversized bags** will be charged an additional fee of DHS 200 or SAR 200.Sunday
06-AUGDXB
6:30 PM
terminal:01

Dubai to Lahore

LHE
10:55 PM

PA-411

ECONOMY

✈️ A321

ticket / coupon	flight no	route	date	fare type		fare basis	status
MR MUHAMMAD SALMAN ZAIB							
084 2313 354 738 / 1	PA-411	DXB-LHE	06 Aug 2023	Flexi (20 kg Bag)	20kgs	EFTCRTG	OK
MRS BIRRA BAKHTAWAR							
084 2313 354 739 / 1	PA-411	DXB-LHE	06 Aug 2023	Flexi (20 kg Bag)	20kgs	EFTCRTG	OK



Reserved at 2:49 PM on 31-Jul-2023

Ticketed at 3:03 PM on 31-Jul-2023

Booked By:
Airblue Limited
Rimsha Khalid(LHE City Office)
111-247-258,35870789

flight segment	change fees	cancel fees
Dubai to Lahore Valid until 05-Sep-2023	more than 48 hours before departure PKR 7,000 within 48 hours of departure PKR 10,500 after departure PKR 14,000	more than 48 hours before departure PKR 10,500 within 48 hours of departure PKR 12,500 after departure PKR 15,500

Health Declaration Forms - Download and Print

GOVT. OF PAKISTAN HEALTH FORM

AUH HEALTH FORM

KSA HEALTH FORM

Customs Forms - Download and Print

Customs Letter.pdf

Customs Declaration Form for International.pdf

Attention all Passengers travelling to Kingdom of Saudi Arabia

The government of Saudi Arabia requires institutional quarantine for those who plan to visit the country and must, also, obtain medical insurance to cover their treatment of (COVID-19). Violators of this clause shall be punished in accordance with penalties as announced by the Saudi Government. All airblue customers/ travel agents can contact our Authorized Agent:

Al Nazawy <http://airblue.alnazawy.com/> or at their

Call Center Numbers listed at their website.

Tickets are non-transferable and non-endorsable, and are subject to the following terms and conditions (*which are subject to change*):**REPORTING TIME:**

Arrival at airport 2.5 hours before scheduled departure time on domestic flights and 4 hours before scheduled departure time on international flights. Passengers must check-in accordingly before flight departure.

Flights open for check-in 2 1/2 hours before scheduled departure time on domestic flights and 4 hours before scheduled departure time on international flights. Passengers must check-in 2 hours before flight departure. Check-in counters close 45 min before flight departure for domestic, and 90 minutes before the scheduled departure for international flights.

CARRY-ON BAGGAGE ALLOWANCE:

LIMIT: 1 Carry-On bag per passenger / SIZE LIMIT: 22in x 15in x 8in (L+W+H=45 inches) / WEIGHT LIMIT: Max weight 7 kg / 15 lb

CHECKED-BAGGAGE ALLOWANCE:Economy Xtra: 40kg (2 checked bags) for Adult and Child passengers. **WEIGHT LIMIT: Max weight per bag: 30 kg**Economy Flexi: 20kg (1 checked bag) for Adult and Child passengers. **BAG SIZE LIMIT: Max size per bag: L+H+W = 54 inches**

Economy Value: NO Free Checked Baggage Allowance

NOTE: BAGGAGE ALLOWANCE POLICY STRICTLY ENFORCED**EXCESS BAGGAGE FEES:**

PK Domestic: Rs. 170 per kg

To/From KSA: Rs. 400 / SAR 27 per kg

To/From UAE: Rs. 300 / AED 17 per kg

To/From Oman: Rs. 350 / OMR 25 per kg

Oversized Bags Policy (ex- UAE & KSA Passengers):

Oversized bags will be charged an additional fee of DHS 200 or SAR 200

*Effective 1st October, 2016

LOST/DAMAGED BAG COMPENSATION:

Maximum liability for damaged or missing baggage is \$20.00 US per kg on international flights and PKR 1000 per kg on domestic flights

TICKET CHANGES:

Passengers pay the change fee indicated on the e-ticket display, PLUS the difference in the fare. Same fare is not guaranteed.

Exchanges are allowed for the same sector only. Fees apply for each passenger. Change Fees are NON-REFUNDABLE.

TICKET REFUNDS:

Passengers pay the refund fee indicated on the e-ticket display. For refunds, NIC must be provided for all passengers.

NOTICE: Partial Refunds are NOT ALLOWED on connecting flight bookings.

Refunds will be done only through the Original Mode of Payment.

TICKET EXPIRATION:

Tickets expire 30 days after flight date. Expired tickets have no value, cannot be refunded, cancelled or changed.

LIMITED LIABILITY:

The maximum airline liability in the event of denied boarding, delayed or cancelled flight is limited to the price paid for the ticket.

PAYMENT CONFIRMATION:

Once the payment has been completed the E-Ticket confirmation notice will be sent to the client via email or SMS within 24 hours of receipt of payment.

VIEW PASSENGER RIGHTS<https://www.airblue.com/corp/PassengerRights>

AIR PASSENGER RIGHTS**A. LONG FLIGHT DELAYS**

1. In case of flight delay of more than 2 to 4 hours (in proportion to flight distance), the airline shall serve refreshments / meals to passengers (according to time of day) and offer communication facilities & hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D 12.2.5 & D14 of ANO-001-ATCP-2.0]
2. When the delay is more than 5 hours and the passenger decides to discontinue his journey with the airline, the airline shall offer full refund of the unutilized ticket. [Article D 13.4 & D14 of ANO-001-ATCP-2.0]
3. **DOMESTIC FLIGHTS:** The airline liability for damage caused by delay in domestic carriage by air of passenger is limited to proven damages which may have been sustained due to the delay or an amount representing double the sum paid for the carriage, whichever amount may be smaller. Nevertheless the airline shall not be liable for damage if it proves that it took all measures that could reasonably be required to avoid the damage or that it was impossible for it to take such measures. [Rule 19 & 22 (1) of The Fifth Schedule of Carriage by Air Act, 2012]
INTERNATIONAL FLIGHTS: The airline liability for damage caused by delay in international carriage by air of passenger is limited to Special Drawing Rights (SDR) 4,150/=. Nevertheless, the airline shall not be liable for damage if it proves that it took all measures that could reasonably be required to avoid the damage or that it was impossible for it to take such measures. [Article 19 & 22 (1) of The Montreal Convention, 1999 / Rule 19 & 22 (1) of The Fourth Schedule of Carriage by Air Act, 2012]

B. FLIGHT CANCELLATION

1. Whenever a passenger's flight is cancelled, the operating airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket.[Article D13 of ANO-001-ATCP-2.0]
2. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation).[Article D 13 of ANO-001-ATCP-2.0]
3. The airline may also have to compensate the passenger at the same level as for denied boarding, unless it gives him sufficient advance notice (at least 12 hours prior to flight time). Nevertheless, the airline shall not be liable if it proves that it took all measures that could reasonably be required to avoid the cancellation or that it was impossible for it to take such measures.[Article D 13 of ANO-001-ATCP-2.0]

C. DENIED BOARDING

1. If a passenger reports at the airline check-in counter before the check-in deadline and fulfils all the requirements but is denied boarding (due to overbooking), the airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D12.3 of ANO-001-ATCP-2.0]
2. In addition to above, if the passenger is not a volunteer, the airline shall pay compensation to passenger equivalent to 50% of the face value of ticket excluding taxes. The compensation may be halved if the passenger is not delayed for more than 04 hours with alternative transport arrangement. [Article D12.3 of ANO-001-ATCP-2.0]
3. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D12.3 of ANO-001-ATCP-2.0]

D. BAGGAGE LOSS / DAMAGE

1. **DOMESTIC FLIGHTS:** The airline liability for loss / damage in domestic carriage of baggage is limited to PKR 1,000/= per kilogram. [Rule 22 (2) of The Fifth Schedule of Carriage by Air Act, 2012]
INTERNATIONAL FLIGHTS: The airline liability for loss / damage / delay in international carriage of baggage is limited to Special Drawing Rights (SDR) 1,000/=. [Article 19 & 22 (2) of The Montreal Convention, 1999 / Rule 19 & 22 (2) of The Fourth Schedule of Carriage by Air Act, 2012]
2. A Property Irregularity Report (PIR) is to be lodged by each passenger to the airline for the missing / damaged baggage, immediately on arrival (before exiting terminal building), along with provision of copy of baggage tag number as evidence / inspection of damaged bag or its contents by airline.
3. Submission of receipts of claimed baggage contents (which are allowed in checked baggage by airline) would strengthen the lost baggage compensation claim of the passenger.

E. DEATH OR INJURY OF PASSENGERS

1. **DOMESTIC FLIGHTS:** The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking. [Rule 17 (1) of The Fifth Schedule of Carriage by Air Act, 2012]
INTERNATIONAL FLIGHTS: The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking. [Article 17(1) of The Montreal Convention, 1999 / Rule 17 (1) of The Fourth Schedule of Carriage by Air Act, 2012]
2. **DOMESTIC FLIGHTS:** The airline liability is as per Article 21 of The Fifth Schedule of Carriage by Air Act, 2012.
INTERNATIONAL FLIGHTS: The airline liability is as per Article 21 of The Montreal Convention, 1999 / Rule 21 of The Fourth Schedule of Carriage by Air Act, 2012.